

To: jeevacation@gmail.com[jeevacation@gmail.com]; Jeffrey Epstein[jeevacation@gmail.com]
From: [REDACTED]
Sent: Tue 10/4/2011 6:21:00 PM
Subject: [REDACTED]

[REDACTED] came in and we sorted out her bank situation. Very strange to me, but apparently, HSBC does not allow you to get a TO DATE balance printed...they print statements once a month. Even after getting her all set up to view her account on line, I was still told that we could not see an up to date balance anywhere on the website.