

To: Roy Hodges [REDACTED]
Cc: Jeffrey Epstein[jeevacation@gmail.com]
From: Jermaine Ruan
Sent: Thur 5/30/2013 3:17:58 PM
Subject: RE: Phones problems

Hi Roy,

Yvonne apologizes for the interruption of service. The line crew was to call before downing the circuit and they did not. They checked their "smart Jacks" and physical connections. It was reported the cabinet is not as cool as it should be. They released the line back to us.

Regards

Jruan

From: Roy Hodges [mailto:[REDACTED]]
Sent: Thursday, May 30, 2013 10:38 AM
To: Jermaine Ruan
Subject: Re: Phones problems

I'm afraid to let Danny off the island while we are planting trees. He's the only one here that knows where all of the wires are located. I doubt that it is a line issue though, if it is cutting off after 30 minutes. Seems like if it were a line issue it would be a complete shutdown?

On Thu, May 30, 2013 at 8:15 AM, Jermaine Ruan [REDACTED] wrote:

Morning Roy,

I will see if I can have Innovative can do something today instead of tomorrow. Continue to update me with any glitches with the phone service. Did Danny get a chance to inspect the fiber cabinet on St. Thomas?

Regards

Jruan

From: Roy Hodges [mailto:[REDACTED]]
Sent: Wednesday, May 29, 2013 3:23 PM
To: Jermaine Ruan
Subject: Re: Phones problems

That did happen to me when speaking with Daphne.

On Wed, May 29, 2013 at 3:20 PM, Jermaine Ruan [REDACTED] wrote:

JE says when he is on a call that last over 30 min it drops then it come back up.

On Wed, May 29, 2013 at 3:06 PM, Roy Hodges [REDACTED] > wrote:

What is the issue? Our phones seem to be working. Is it JE's line?

Roy

On Wednesday, May 29, 2013, Jermaine Ruan wrote:

Hi Roy,

The soonest the Line crew is available is Friday the 31st. I will continue to push for a better date. If possible see if Danny can check on the equipment before them.

JRuan

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Roy & Stephanie Hodges

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