# INTERNATIONAL STANDARD

ISO 7001

Third edition 2007-11-01 **AMENDMENT 3** 2016-06-01

# **Graphical symbols** — **Public information symbols**

**AMENDMENT 3** 

Symboles graphiques — Symboles destinés à l'information du public AMENDEMENT 3



ISO 7001:2007/Amd.3:2016(E)



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The committee responsible for this document is ISO/TC 145, *Graphical symbols*, Subcommittee SC 1, *Public information symbols*.

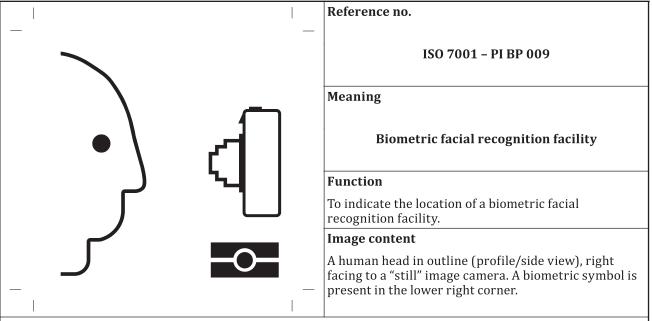
### **Graphical symbols** — Public information symbols

### **AMENDMENT 3**

Add the following public information symbols to the alphabetical summary in Table 1 and to the summary of all symbols in Tables 2 and 7:

- PI BP 009: Biometric facial recognition facility
- PI BP 010: Look to a point
- PI BP 011: Manual passport control
- PI BP 012: Move hair
- PI BP 013: Open passport and place on scanning device
- PI BP 014: Do not smile
- PI BP 015: No headwear
- PI BP 016: Wait
- PI BP 017: No sunglasses
- PI BP 018: Single person
- PI BP 019: Proceed forward
- PI CF 019: Shoeshine
- PI CF 020: Snack machine
- PI PF 037: Library
- PI PF 072: Loop for the hearing impaired
- PI PF 073: Priority facilities for obese people
- PI TF 029: Rental bicycle
- PI TF 031: Quarantine
- PI TF 032: Quarantine, animal
- PI TF 033: Quarantine, people
- PI TF 034: Quarantine, plant
- PI TF 036: Self-contained camper van
- PI TF 038: Animal transportation
- PI TF 039: Bus disembarkation
- PI TF 040: Bus embarkation
- PI TF 041: Priority seats for obese people

PI BP 009: Biometric facial recognition facility



Finding the biometric facial recognition facility.

### Need

To aid persons using biometric, electronic passport systems.

### **Related meanings**

PI PB 010, 011, 012, 013, 014, 015, 016, 017, 018 and 019.

### Field of application

Public facilities, transport facilities, tourism, culture and heritage.

### Context of use

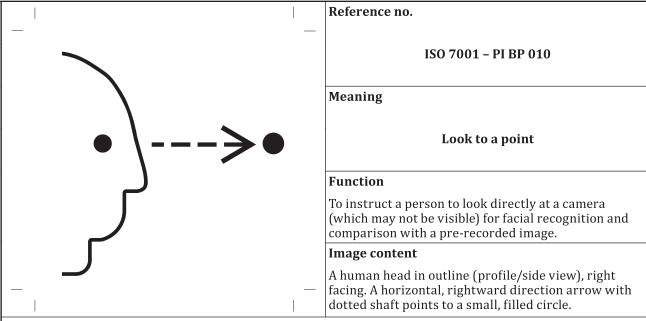
This symbol appears in airports, sea ports and international rail stations. You might find it on a direction sign, door, wall or adjacent to a biometric, electronic passports station.

### Intended user population

General population.

### Additional information

### PI BP 010: Look to a point



### Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should look at an indicated point.

### Need

To aid persons using biometric, electronic passport systems.

### Related meanings

PI PB 009, 011, 012, 013, 014, 015, 016, 017, 018 and 019.

### Field of application

Public facilities, transport facilities, tourism, culture and heritage.

### Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

### Intended user population

General population.

### Additional information

PI BP 011: Manual passport control



#### Reference no.

### ISO 7001 - PI BP 011

### Meaning

### Manual passport control

### **Function**

To instruct a person to go to manual passport control (the electronic passport system having been unsuccessful).

### **Image content**

On the upper left, a partially open passport with the biometric symbol on the cover. On the upper right, the torso, arms and head of a uniformed official. In the centre, a horizontal bar representing a counter. On the lower left (below the counter), a rightward pointing arrow.

### Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should go directly to the attended passport control station.

### Need

To aid persons using biometric, electronic passport systems.

### **Related meanings**

PI PB 009, 010, 012, 013, 014, 015, 016, 017, 018 and 019.

### Field of application

Public facilities, transport facilities, tourism, culture and heritage.

### Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

### Intended user population

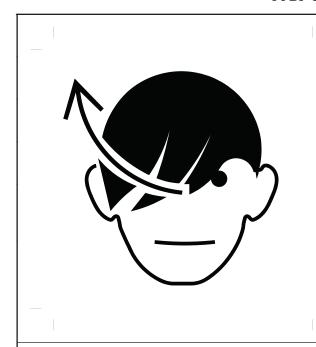
General population.

### Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.

The arrow may be orientated to the left if the manual passport control is in that direction.

### PI BP 012: Move hair



#### Reference no.

### ISO 7001 - PI BP 012

### Meaning

### Move hair

### Function

To instruct a person to move hair away from their face and eyes for photographic imaging.

### **Image content**

A frontal, outline view of a human head with black hair and a fringe. The persons left eye and mouth are visible. An arrow with a long, curved shaft moves from the centre of the face to the top left of the symbol on top of the hair.

### Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should move any hair over the face away from the eyes and upper face.

### Need

To aid persons using biometric, electronic passport systems.

### Related meanings

PI PB 009, 010, 011, 013, 014, 015, 016, 017, 018 and 019.

### Field of application

Public facilities, transport facilities, tourism, culture and heritage.

### Context of use

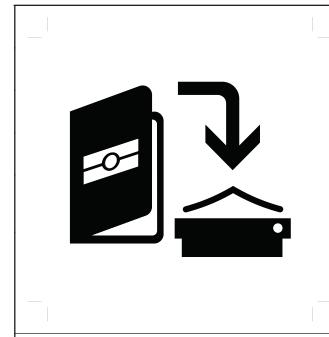
This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

### Intended user population

General population.

### Additional information

PI BP 013: Open passport and place on scanning device



### Reference no.

### ISO 7001 - PI BP 013

### Meaning

### Open passport and place on scanning device

### **Function**

To instruct a person to open their electronic passport and place it face-down on a scanning device.

### **Image content**

On the left, a partially open passport with the biometric symbol on the cover. On the upper right, a downward pointing arrow with a curved shaft to a scanning device (lower right) on which an open passport is placed.

# Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should open their electronic passport and place it face down on the scanning device.

### Need

To aid persons using biometric, electronic passport systems.

### Related meanings

PI PB 009, 010, 011, 012, 014, 015, 016, 017, 018 and 019.

### Field of application

Public facilities, transport facilities, tourism, culture and heritage.

### Context of use

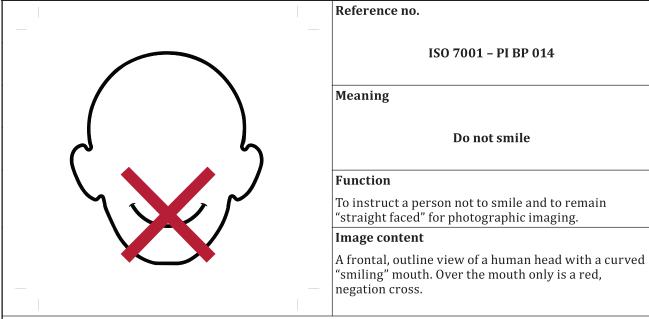
This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

### Intended user population

General population.

### Additional information

### PI BP 014: Do not smile



### Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should not smile (or talk).

### Need

To aid persons using biometric, electronic passport systems.

### Related meanings

PI PB 009, 010, 011, 012, 013, 015, 016, 017, 018 and 019.

### Field of application

Public facilities, transport facilities, tourism, culture and heritage.

### Context of use

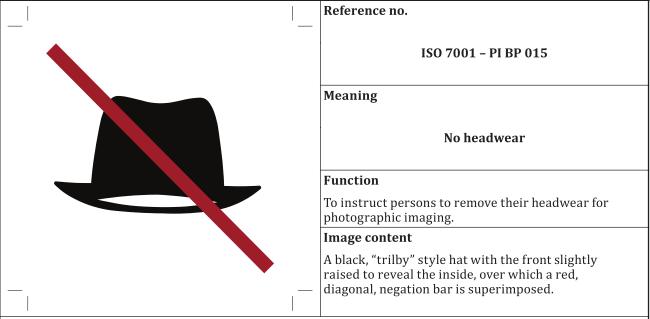
This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

### Intended user population

General population.

### Additional information

### PI BP 015: No headwear



### Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should remove any hats or headwear.

### Need

To aid persons using biometric, electronic passport systems.

### **Related meanings**

PI PB 009, 010, 011, 012, 013, 014, 016, 017, 018 and 019.

### Field of application

Public facilities, transport facilities, tourism, culture and heritage.

### Context of use

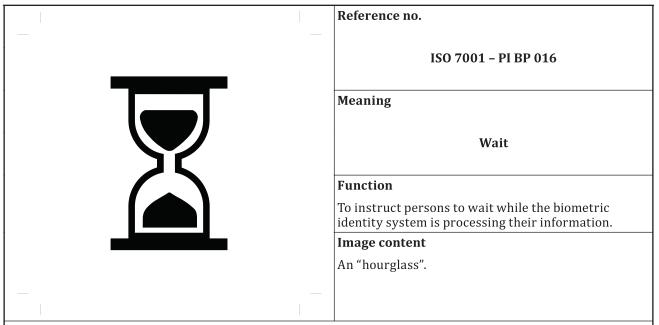
This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

### Intended user population

General population.

### Additional information

PI BP 016: Wait



The person should wait and be patient.

### Need

To aid persons using biometric, electronic passport systems.

### **Related meanings**

PI PB 009, 010, 011, 012, 013, 014, 015, 017, 018 and 019.

### Field of application

Public facilities, transport facilities, tourism, culture and heritage.

### Context of use

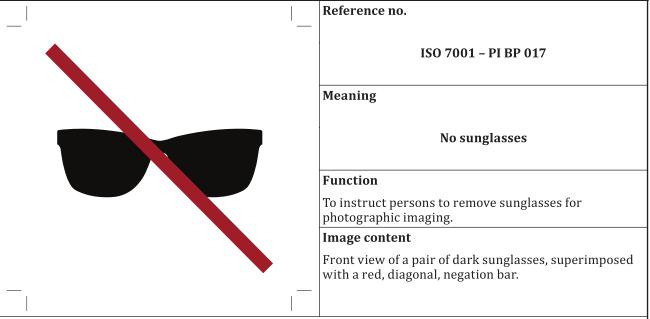
This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

### Intended user population

General population.

### Additional information

### PI BP 017: No sunglasses



### Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should remove their sunglasses.

### Need

To aid persons using biometric, electronic passport systems.

### **Related meanings**

PI PB 009, 010, 011, 012, 013, 014, 015, 016, 018 and 019.

### Field of application

Public facilities, transport facilities, tourism, culture and heritage.

### Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

### Intended user population

General population.

### **Additional information**

### PI BP 018: Single person



### Reference no.

### ISO 7001 - PI BP 018

### Meaning

### Single person

### **Function**

To instruct persons to enter the facility one at a time.

### Image content

Three, forward-facing, upright human forms, side by side. The left-most one is larger than the remaining two. The two smaller human forms are superimposed with a red negation cross.

### Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Persons should enter the facility one at a time.

### Need

To aid persons using biometric, electronic passport systems.

### **Related meanings**

PI PB 009, 010, 011, 012, 013, 014, 015, 016, 017 and 019.

### Field of application

Public facilities, transport facilities, tourism, culture and heritage.

### Context of use

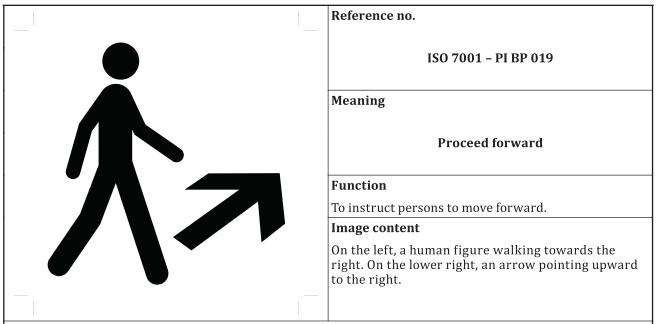
This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

### Intended user population

General population.

### Additional information

PI BP 019: Proceed forward



The person should proceed forward (exit) on successfully completing the facial recognition process.

### Need

To aid persons using biometric, electronic passport systems.

### **Related meanings**

PI PB 009, 010, 011, 012, 013, 014, 015, 016, 017 and 018.

### Field of application

Public facilities, transport facilities, tourism, culture and heritage.

### Context of use

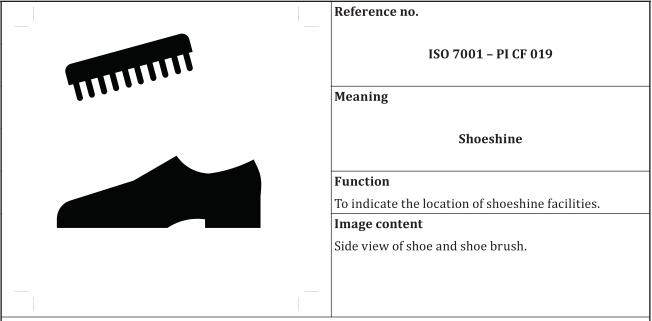
This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

### Intended user population

General population.

### Additional information

### PI CF 019: Shoeshine



### Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding the location of shoeshine facilities.

### Need

To help people find a shoeshine facilities.

### **Related meanings**

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### Field of application

Public facilities, transport facilities, commercial facilities.

### Context of use

This symbol appears in public places such as shopping malls, airports and bus or railway stations. You might find it on information boards, signs near the corresponding facility and guidebooks.

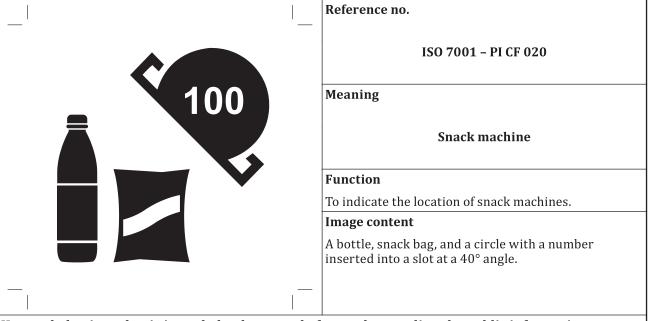
### Intended user population

General population.

### Additional information

Test data obtained according to ISO 9186-1 are available from more than one country. Findings from testing showed that the symbol exceeded the criteria of acceptability. Although not required, accompanying text may be used to increase comprehension.

### PI CF 020: Snack machine



### Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding the location of snack machines.

### Need

To help people find a snack machine.

### **Related meanings**

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### Field of application

Public facilities.

### Context of use

This symbol appears in public places such as shopping malls, airports and bus or railway stations. You might find it on information boards, signs near the corresponding facility and guidebooks.

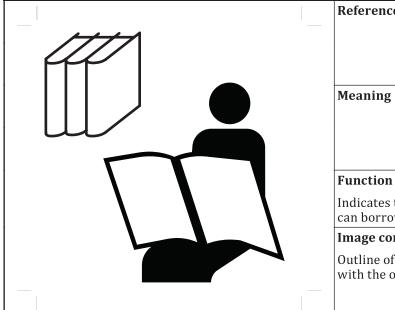
### Intended user population

General population.

### **Additional information**

Test data obtained according to ISO 9186-1 are not available. Consequently, it is recommended that this symbol is accompanied by text to increase comprehension.

### PI PF 037: Library



### Reference no.

ISO 7001 - PI PF 037

### Library

Indicates the location of a facility where the public can borrow books.

### **Image content**

Outline of three books together. Seated human figure with the outline of an open publication.

### Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding the location of a facility where the public can borrow books.

When information is needed about the location of a building or premises where the public can borrow books.

### **Related meanings**

### Field of application

Public facilities.

### Context of use

This information appears on information boards or in guidebooks, on a sign or a door.

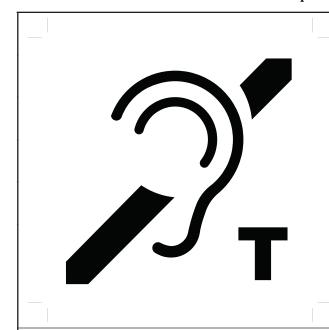
### Intended user population

General population.

### Additional information

Test data obtained according to ISO 9186-1 are not available. Consequently, it is recommended that this symbol is accompanied by text to increase comprehension.

PI PF 072: Loop for the hearing impaired



### Reference no.

ISO 7001 - PI PF 072

### Meaning

Loop for the hearing impaired

### **Function**

To show the location of a loop for the hearing impaired.

### **Image content**

An ear partially blocked by a cross bar, with a letter T at the bottom right.

### Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding a loop for the hearing impaired.

### Need

To aid hearing impaired people.

### **Related meanings**

Hearing impaired (PI PF 048).

### Field of application

Public facilities, transport facilities, tourism, culture and heritage, commercial facilities, behaviour of the public (excluding public safety).

### Context of use

This symbol appears in public places such as train stations, lifts, museums, post offices, theatres and churches.

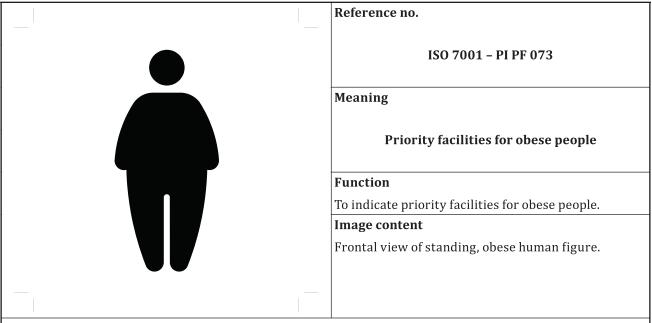
### Intended user population

Members of the general public needing special facilities, i.e. hearing impaired people.

### **Additional information**

Test data obtained according to ISO 9186-1 are not available. Consequently, it is recommended that this symbol is accompanied by text to increase comprehension.

PI PF 073: Priority facilities for obese people



Obese people are given priority to use the facility and other people should give way.

### Need

Obese people may need to be given priority.

### **Related meanings**

PI TF 022, 023, 024, 025, 026, 041; PI PF 055, 056, 057, 058 and 059.

### Field of application

Public facilities, transport facilities.

### Context of use

This symbol appears in public places such as shopping malls, airports and bus or railway stations. You might find it on information boards, signs near the corresponding facility and guidebooks.

### Intended user population

Members of the general public needing special facilities, i.e. obese people.

### **Additional information**

### PI TF 029: Rental bicycle



### Reference no.

### ISO 7001 - PI TF 029

### Meaning

### Rental bicycle

### **Function**

To indicate the presence of a facility providing rental or shared bicycles.

### **Image content**

Side view of two bicycles with rear wheel covers, parked in trapezoid shaped racks and above them the outline of a hand holding a card.

# Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding a rental bicycle facility.

### Need

To aid people who want to hire or return bicycles.

### **Related meanings**

### Field of application

Signs at stations and in towns, transport facilities.

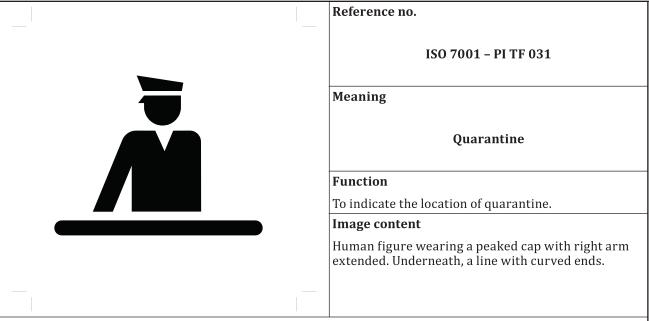
### Context of use

### Intended user population

General population.

### Additional information

### PI TF 031: Quarantine



# Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding the location of quarantine.

#### Need

When information is needed about the location of quarantine.

### **Related meanings**

PI TF 018, PI TF 032, PI TF 033, PI TF 034.

### Field of application

Public facilities.

### Context of use

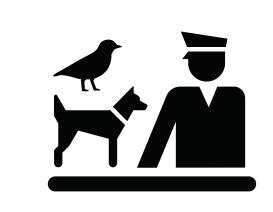
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### Intended user population

General population.

### Additional information

PI TF 032: Quarantine, animal



Reference no.

ISO 7001 - PI TF 032

Meaning

Quarantine, animal

**Function** 

To indicate the location of animal quarantine.

**Image content** 

Human figure wearing a peaked cap with arm extended to a bird and a dog. Underneath, a line with curved ends.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding the location of animal quarantine.

Need

When information is needed about the location of animal quarantine.

**Related meanings** 

PI TF 018, PI TF 031, PI TF 033, PI TF 034.

Field of application

Public facilities.

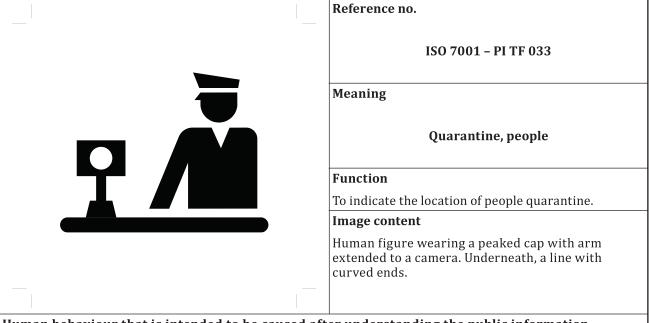
Context of use

Intended user population

General population.

Additional information

PI TF 033: Quarantine, people



Finding the location of people quarantine.

#### Need

When information is needed about the location of people quarantine.

### **Related meanings**

PI TF 018, PI TF 031, PI TF 032, PI TF 034.

### Field of application

Public facilities.

### Context of use

### Intended user population

General population.

### Additional information

PI TF 034: Quarantine, plant



Reference no.

ISO 7001 - PI TF 034

Meaning

Quarantine, plant

**Function** 

To indicate the location of plant quarantine.

**Image content** 

Human figure wearing a peaked cap with arm extended to a plant. Underneath, a line with curved ends.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding the location of plant quarantine.

Need

When information is needed about the location of plant quarantine.

**Related meanings** 

PI TF 018, PI TF 031, PI TF 032, PI TF 033.

Field of application

Public facilities.

Context of use

Intended user population

General population.

Additional information

### PI TF 036: Self-contained camper van



Reference no.

ISO 7001 - PI TF 036

Meaning

Self-contained camper van

Function

Indicates areas where only certified self-contained camper vans can be parked overnight for camping.

**Image content** 

Full side view of camper van with superimposed toilet.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding areas where only certified self-contained camper vans can be parked overnight for camping.

Need

To aid campers.

Related meanings

### Field of application

Public facilities, tourism, culture and heritage.

### Context of use

This symbol appears in a public places such as a camping facilities or national parks and is found at the entry to the facility.

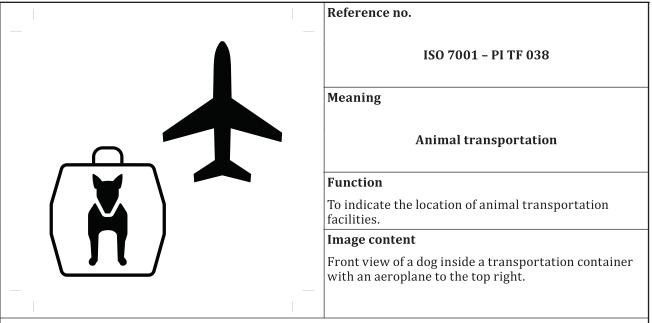
### Intended user population

Members of general public needing special facilities, i.e. certified self-contained camper vans.

### Additional information

Test data obtained according to ISO 9186-1 are not available. Consequently, it is recommended that this symbol is accompanied by text to increase comprehension.

### PI TF 038: Animal transportation



### Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding the location of animal transportation facilities.

### Need

To aid travellers with animals.

### **Related meanings**

Airport or aircraft.

### Field of application

Transport facilities.

### Context of use

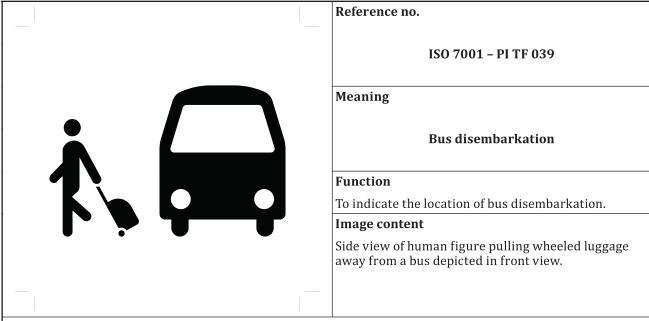
This symbol appears in airports. You might find it on information boards, signs near the corresponding facility and guidebooks.

### Intended user population

General population.

### **Additional information**

### PI TF 039: Bus disembarkation



# Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding the location of bus disembarkation.

### Need

To aid persons.

### **Related meanings**

Bus station or bus stop or buses.

### Field of application

Transport facilities.

### Context of use

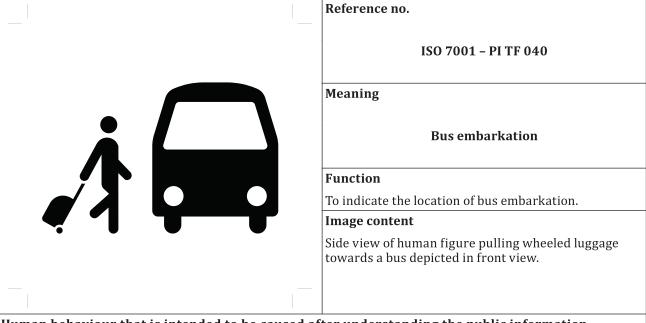
This symbol appears in bus stations. You might find it on information boards, signs near the corresponding facility and guidebooks.

### Intended user population

General population.

### Additional information

PI TF 040: Bus embarkation



Finding the location of bus embarkation.

### Need

To aid persons.

### **Related meanings**

Bus station or bus stop or buses.

### Field of application

Transport facilities.

### Context of use

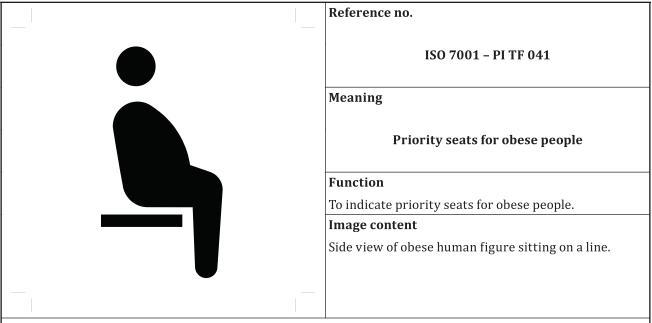
This symbol appears in bus stations. You might find it on information boards, signs near the corresponding facility and guidebooks.

### Intended user population

General population.

### **Additional information**

PI TF 041: Priority seats for obese people



Obese people are given priority to use the seats and other people should give way.

### Need

Obese people are able to sit when required.

### **Related meanings**

PI TF 022, 023, 024, 025, 026; PI PF 055, 056, 057, 058, 059 and 073.

### Field of application

Public facilities, transport facilities.

### Context of use

This symbol appears in public places and transportation facilities, such as buses, trains and aircrafts. You might find it on signs where priority seats are available.

### Intended user population

Members of the general public needing special facilities, i.e. obese people.

### Additional information

