

SECTION VIII

GENERAL INFORMATION CONCERNING WARRANTY, SERVICE, REPLACEMENTS, ETC.

8-1. GENERAL.

8-2. The following paragraphs give complete information concerning Warranty, Service, Replacement of faulty components, etc. Should it be necessary to write to World Radio Laboratories concerning any of these items the procedure outlined should be followed to assure you of complete satisfaction.

8-3. WARRANTY.

8-4. All parts in this unit (except tubes and meters) are guaranteed against defects in workmanship or materials ONE FULL YEAR from date of purchase. Standard 90 day warranty on tubes and meters (see paragraph 8-9 concerning replacement of defective parts). This warranty is not transferable and applies only to the original purchaser.

8-5. SERVICE.

8-6. In the event this unit does not operate properly, please write us giving full details. Include the model, serial number and date of purchase. We may be able to determine the nature of the trouble from the details you give us in your letter.

8-7. This unit may be returned for service or inspection at any time within the one year warranty period for a special service charge of \$5.00. Transportation charges should be prepaid by you. Parts within the warranty will be replaced without charge, however, a charge will be made for any component damaged due to abuse. After the one year warranty period service charges, plus the cost of parts, are based on the length of time required to repair the unit. Should this unit be modified in any manner other than any modifications set forth in this manual please write us for an estimate of charges for any repairs before you ship the transmitter to us. There is a minimum charge of \$10.00 for service of modified units. Any modifications other than set forth in this manual will depreciate the trade-in value of your transmitter.

8-8. Units in which acid core solder or solder paste or flux have been used are not eligible for repair or service and shall be returned unrepaid or unserviced, at your expense immediately.

8-9. REPLACEMENTS.

8-10. Replacement of defective parts will be made only when the defective part is postpaid to WRL after prior permission has been ob-

tained from World Radio Laboratories. When writing concerning a faulty component please supply the following information.

- (a) Identify the part by symbol number, description and WRL part number as found in Section IX, PARTS LIST.
- (b) Give the transmitter model and serial number.
- (c) Give date of purchase.
- (d) Advise the nature of the defect or reason for requesting replacement.

8-11. We will promptly supply any necessary replacement. Do not return any defective components unless we specifically request you to do so. Do not attempt to repair a defective component as this will void the guarantee. Tubes to be returned should be packed very carefully to avoid damage as broken tubes are not eligible for replacement. Insure your shipment. Any parts damaged or broken through carelessness on the part of the owner will not be replaced free of charge. We do not authorize the purchase, from any other source, of any replacement for any faulty component that may be found in this unit. Under no circumstances will we re-imburse the purchaser of this unit for any such purchase. Any replacement should be obtained from World Radio Laboratories as outlined in paragraphs 8-10 and 8-11.

8-12. SHIPPING INSTRUCTIONS.

8-13. Should it be necessary to return the transmitter to us for service or inspection please use the original carton and packing; they have been designed to assure safe arrival. Attach a tag to the unit itself giving your name and address. If the original carton is not available consult your local Express Agent for proper packaging. He will be glad to assist you. Return shipment to you will be made via express collect.

8-14. POLICY.

8-15. All prices are subject to change without notice. World Radio Laboratories, Inc. and WRL Electronics, Inc. reserve the right to make circuit or component changes or incorporate new features at any time without incurring any obligation to owners of instruments previously sold.